


Agenda Item 7

		THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District Council	South Holland District Council	South Kesteven District Council	West Lindsey District Council

Open Report on behalf of Richard Wills, the Director responsible for Democratic Services

Report to	Health Scrutiny Committee for Lincolnshire
Date:	11 February 2015
Subject:	Quality Accounts 2015

Summary:

The Health Scrutiny Committee for Lincolnshire is invited to make arrangements for drafting and finalising statements on the draft 2015 *Quality Accounts* of providers of local NHS-funded services. The Committee is also invited to consider the arrangements for working with Healthwatch Lincolnshire; and to confirm the list of local providers of NHS-funded services, on whose draft *Quality Account* it would wish to make a statement. It is also proposed that the Committee establish a working group, jointly with Healthwatch Lincolnshire, to draft and finalise statements.

Actions Required:

- (1) To agree to work with Healthwatch Lincolnshire for the 2015 *Quality Account* process.
- (2) To determine whether statements on the draft 2015 *Quality Accounts* should be made on which of the following providers:
 - Boston West Hospital
 - East Midlands Ambulance Service NHS Trust
 - Lincolnshire Community Health Services NHS Trust
 - Lincolnshire Partnership NHS Foundation Trust
 - Northern Lincolnshire and Goole NHS Foundation Trust
 - Peterborough and Stamford Hospitals NHS Foundation Trust
 - St Barnabas Hospice
 - United Lincolnshire Hospitals NHS Trust
- (3) To seek volunteers from the Health Scrutiny Committee for Lincolnshire to participate in a joint working group with Healthwatch Lincolnshire to make statements on the draft *Quality Accounts* for 2015.

1. Introduction.

Existing Legal Framework

The legal framework for *Quality Accounts* first became effective on 1 April 2010, and has been amended since that time to reflect changes in NHS organisational structures and to further prescribe the content of each *Quality Account*. As part of the existing framework, each significant provider of NHS-funded services is required to submit their draft *Quality Account* to:

- their local Health Overview and Scrutiny Committee;
- their local Healthwatch Organisation; and
- their relevant Clinical Commissioning Group (defined as the Clinical Commissioning Group with “the largest number of persons to whom the provider has provided relevant health services during the reporting period”)

The local health overview and scrutiny committee is in effect the health overview and scrutiny committee, in whose local authority area the provider has their principal or registered office. Similar arrangements apply to healthwatch organisations and clinical commissioning groups. Five providers of NHS-funded health care have their registered office in Lincolnshire.

2. Background

What is a *Quality Account*?

The content of a *Quality Account* is prescribed by detailed regulations. A *Quality Account* must include:

- three or more **priorities for improvement** for the coming year;
- an account of the progress with the **priorities for improvement** in the previous year; and
- details of:
 - the types of NHS funded services provided;
 - any Care Quality Commission inspections;
 - any national clinical audits;
 - any Commissioning for Quality and Innovation (CQUIN) activities;
 - general performance and the number of complaints; and
 - mortality-indicator information.

In addition foundation trusts are required by Monitor (the financial regulator of foundation trusts) to prepare a Quality Report, which in effect must incorporate all the required elements of a *Quality Account*, together with additional requirements set by Monitor.

Role of the Health and Wellbeing Board

The regulations do not include a formal role for health and wellbeing boards. However, providers may share their draft *Quality Account* with their local health and wellbeing board for comments, if they wish. NHS England emphasises that any involvement of health and wellbeing boards is discretionary.

Previous *Quality Account* Arrangements 2010 - 2014

From the first year of the introduction of Quality Accounts in 2010 until 2012, the Health Scrutiny Committee for Lincolnshire and the Lincolnshire Local Involvement Network prepared joint statements on draft Quality Accounts. Healthwatch Lincolnshire was established on 1 April 2013 and a joint arrangement between the Health Scrutiny Committee and Healthwatch Lincolnshire was introduced for 2013. The joint arrangements were again agreed for 2014.

A working group arrangement is always adopted, whereby representatives of the provider organisation present their draft *Quality Account* to a working group of Committee members and representatives from Healthwatch Lincolnshire. The output from the working group is a statement (up to 1,000 words) on the draft *Quality Account*, which has to be included in the final published version of the *Quality Account*.

Healthwatch Lincolnshire has indicated that it would like to work with the Health Scrutiny Committee for 2015, with a joint working group, whose output would be one joint statement on each provider on behalf of Healthwatch Lincolnshire and the Health Scrutiny Committee for Lincolnshire.

The following table summarises the outcomes from previous years:

Year	Number of Working Group Meetings	Outcome
2010	One	<p>Four Statements:</p> <ul style="list-style-type: none"> • Lincolnshire Community Health Services (*) • Lincolnshire Partnership NHS Foundation Trust • St Barnabas Hospice (*) • United Lincolnshire Hospitals NHS Trust <p>(*) Statement made on behalf of the Health Scrutiny Committee only.</p>
2011	Three	<p>Seven Statements:</p> <ul style="list-style-type: none"> • Boston Treatment Centre (*) • East Midlands Ambulance Service NHS Trust • Lincolnshire Community Health Services NHS Trust • Lincolnshire Partnership NHS Foundation Trust • Peterborough & Stamford Hospitals NHS Foundation Trust (*) • St Barnabas Hospice • United Lincolnshire Hospitals NHS Trust <p>(*) Statement made on behalf of the Health Scrutiny Committee only.</p>

Year	Number of Working Group Meetings	Outcome
2012	Three	<p>Six Statements:</p> <ul style="list-style-type: none"> • East Midlands Ambulance Service NHS Trust • Lincolnshire Community Health Services NHS Trust • Lincolnshire Partnership NHS Foundation Trust • Peterborough & Stamford Hospitals NHS Foundation Trust • St Barnabas Hospice • United Lincolnshire Hospitals NHS Trust <p>(Note: The Working Group declined to make a statement on the Boston Treatment Centre.)</p>
2013	Three	<p>Seven Statements:</p> <ul style="list-style-type: none"> • Boston West Hospital • East Midlands Ambulance Service NHS Trust • Lincolnshire Community Health Services NHS Trust • Lincolnshire Partnership NHS Foundation Trust • Peterborough & Stamford Hospitals NHS Foundation Trust • St Barnabas Hospice • United Lincolnshire Hospitals NHS Trust
2014	Two	<p>Eight Statements:</p> <ul style="list-style-type: none"> • Boston West Hospital (*) • East Midlands Ambulance Service NHS Trust (*) • Lincolnshire Community Health Services NHS Trust • Lincolnshire Partnership NHS Foundation Trust • Northern Lincolnshire and Goole NHS Foundation Trust • Peterborough & Stamford Hospitals NHS Foundation Trust (*) • St Barnabas Hospice (*) • United Lincolnshire Hospitals NHS Trust <p>(*) Statement made on behalf of the Health Scrutiny Committee only.</p>

The main points for 2014 were as follows:

- The first draft *Quality Account* was received on 16 March 2014 and the last one was received on 16 June 2014.
- Four out of eight Quality Accounts were considered at a working group meeting and joint statements were completed in these four instances.
- Two working group meetings took place, each considering two draft Quality Accounts.
- The first statements were completed and sent to providers on 2 May 2014 and the final statements were completed and sent on 27 June 2014.

3. Which Providers Should be Involved?

Lincolnshire Based Providers

It should be noted that the regulations enable the "relevant overview and scrutiny committee" to make a statement on the *Quality Account* of a local provider. This is defined as the overview and scrutiny committee of the local authority in whose area the provider has its registered or principal office". The following providers have headquarters in Lincolnshire and therefore they would be required to include a statement on their *Quality Account*: -

- Lincolnshire Community Health Services NHS Trust
- Lincolnshire Partnership NHS Foundation Trust
- Boston West Hospital (Ramsay Healthcare)
- St Barnabas Hospice
- United Lincolnshire Hospitals NHS Trust

There is regular engagement between the Health Scrutiny Committee and three of the above providers (Lincolnshire Community Health Services NHS Trust; Lincolnshire Partnership NHS Foundation Trust; and United Lincolnshire Hospitals NHS Trust).

St Barnabas Hospice has had engagement with the Health Scrutiny Committee in previous years, although this has been limited in the last year. However, during the last year, the Hospice within a Hospital was opened at Grantham and District Hospital.

Apart from a visit to Boston West Hospital on 20 January 2014 by three members of the Committee, the Committee has had limited engagement with Boston West Hospital (formerly known as the Boston Treatment Centre).

The Health Scrutiny Committee is requested to consider on which of the above providers' draft *Quality Account* it would wish to make a statement.

Providers with Head Offices Outside Lincolnshire

The following providers do not have their registered office in Lincolnshire, but have in the past voluntarily agreed to the inclusion of a statement on their draft *Quality Account*:

- East Midlands Ambulance Service NHS Trust
- Northern Lincolnshire and Goole NHS Foundation Trust
- Peterborough and Stamford Hospitals NHS Foundation Trust

Each of the above trusts provides a significant number of services to Lincolnshire residents. The Health Scrutiny Committee is requested to consider on which of the above three providers' draft *Quality Account* it would wish to make a statement.

What Should a Statement Cover?

The Department of Health has previously issued guidance to bodies making statement on *Quality Accounts*, which encourages these organisations to focus on the following questions: -

- Do the priorities included in the *Quality Account* reflect the priorities of the local population?
- Have any major issues been omitted from the *Quality Account*?
- Has the provider demonstrated that they have involved patients and the public in the production of the *Quality Account*?
- Is the *Quality Account* clearly presented for patients and the public?
- Are there any comments on specific local issues, which Healthwatch / the Health Scrutiny Committee have been involved with?

Working Group Arrangements

If the Committee agrees to the approaches outlined above, it is requested that members of the Committee consider whether they would wish to volunteer for this activity. This would involve meeting three or four times in total during April, May and early June.

Whilst there was an intention in 2014 to consider all the draft *Quality Accounts* at working group meetings, only four out of eight were considered in this way. The required working group meetings did not take place, because of the availability of working group members and provider representatives, with meetings required in 2014 at short notice, compared to previous years. It is proposed that meetings are diarised in advance, so that meeting dates will be available for the consideration of draft *Quality Accounts*.

2. Conclusion

The Committee is invited to make arrangements for the *Quality Account* process for 2014-15.

3. Consultation

This is not a consultation item. However, as part of the annual *Quality Account* process, the Committee is entitled to make a statement up to 1,000 words on the content of each local provider's draft *Quality Account*. This process is detailed throughout this report.

4. Background Papers - No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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